



## Important Warranty Information

Eartec communication systems are warranted from malfunction due to manufacturing defects by the original purchaser for the following periods after date of purchase:

### Transceivers

|               |          |
|---------------|----------|
| COMSTAR       | 1 year   |
| Digicom       | 1 year   |
| SC-1000       | 1 year   |
| Simultalk 24G | 6 months |

### Headsets

|                        |          |
|------------------------|----------|
| Heavy Duty             | 1 year   |
| Midweight              | 6 months |
| Lightweight            | 30 days  |
| Rechargeable batteries | 60 days  |

## What is Covered

This warranty covers defects in materials and workmanship in all Eartec products excluding:

- (a) Damage from misuse, abuse, or general wear and tear.
- (b) Repairs or product modifications by anyone not authorized by Eartec Co.

## Warranty Service

If you require warranty service for your product within the warranty period, ship your product pre-paid only to Eartec. The end user is responsible for the initial shipping charges to our facility. Eartec will pay the return ground shipping charges if the product is covered under the warranty.

## General Service

All repair work due to general wear and tear will be performed for the cost of replacement parts, radio retuning and return shipping from the Eartec factory.

### Service

Eartec Co.  
145 Dean Knauss Drive  
Narragansett, RI 02882

COD or Collect deliveries will not be accepted.

A letter explaining any problems and work to be performed must accompany each repair shipment with:

Name  
Business  
Complete Address  
Telephone Number  
Email Address

## Returns

Eartec products may be returned for credit or refund only if received in the original packing and in "as new" condition within 30 of date of purchase.

EARTEC CO.  
145 Dean Knauss Drive  
Narragansett, RI 02882  
(800) 399-5994 Fax (401) 789-7300